



preparing your computer  
to enter the virtual world



# 1 Downloading & Installing

Here is a list of actions you need to take in order to have EurekaWorld Viewer running on your computer:

- 1** Download EurekaWorld Viewer installer file from the link below.
- 2** Launch the EurekaWorld Viewer installer and follow the instructions.

## Download Link

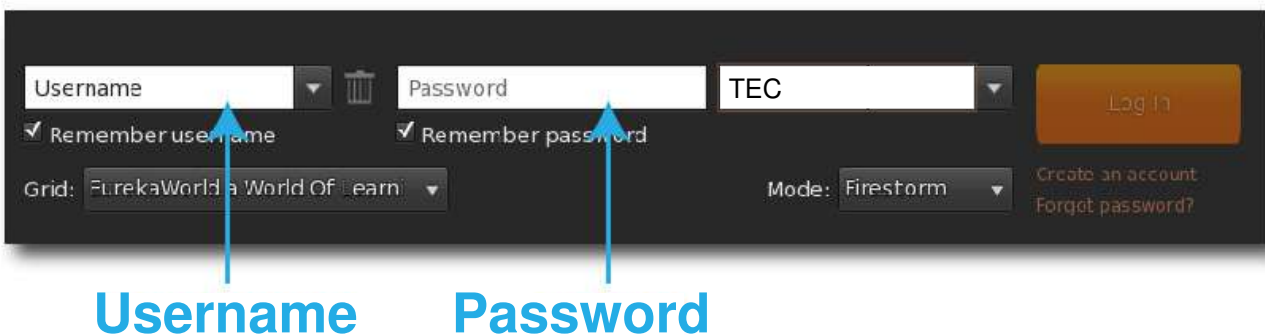
[EurekaWorld Viewer \(Installer\)](#)

## 2 Logging In

Type your username (First and Last name with a space in between) and your password at the bottom of the screen.

In the '**Start at**' dropdown, type the letters **TEC**

Click '**Log In**'



The image shows a login form with the following elements:

- Username** input field with a dropdown arrow and a trash icon.
- Password** input field with a dropdown arrow.
- Start at** dropdown menu showing the value **TEC**.
- Remember username
- Remember password
- Log In** button.
- Grid:** FlrekaWorld | World Of Learn
- Mode:** Firestorm
- [Create an account](#)
- [Forgot password?](#)

Blue arrows point from the labels **Username** and **Password** below to their respective input fields.

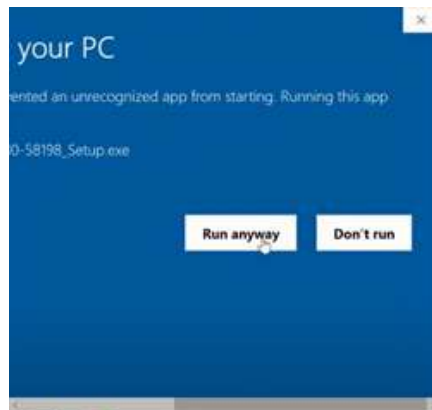
# FAQs

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## A blue window appears that prevents the installation process from continuing



1. Choose **More info**



2. Choose **Run anyway**

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## Login Failed - Incorrect username or password

1. Make sure there is an active internet connection
  2. Your username and password are case sensitive in English
  3. Using copy/paste sometimes adds hidden marks. Try typing your username and password instead.
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## Old or outdated video card

Update your video card driver (usually requires the help of a support technician)